



# Census

Artwork: 'Our Story. Our Future.' was created by proud Wiradjuri, Wotjobaluk, Yuin and Gumbaynggirr artist Luke Penrith and Malullilgal people, Badu Island artist Naselli Tamwoy.

Good morning

Thank you for your support of the 2021 Census.

Over 8.7 million Census forms have been submitted to date. This is a very positive result, and we are now encouraging those who have not completed to do so as soon as possible. I am writing to seek your support in helping make sure everyone is counted.

Data from the 2021 Census will be more important than ever, providing valuable insights for all of us into how the pandemic has changed life in Australia and helping to plan our recovery.

## What's happening in remote areas

In remote areas, the Census is conducted over an extended period between July and August. This is so we can cover vast areas and visit multiple communities. If your community hasn't been counted yet, please don't worry. Our remote teams are still working with communities across Australia and have not completed our Census work.

If you have any questions about how your community will complete the Census, please reach out to your local contact or email us at [census.outreach@abs.gov.au](mailto:census.outreach@abs.gov.au)

## What's happening in urban and regional areas

Last week, reminder letters were sent to households in urban and regional areas that were yet to complete. This may generate enquiries. You can direct community members to our contact centre on **1800 512 441** or speak to your local Census contact.

In some areas, field staff will start following up, where it is safe to do so under local COVID restrictions. This may include delivering a reminder letter or paper form to the letterbox.

### What we're asking households in urban and regional areas to do

For households that haven't submitted yet, we encourage them to go online and complete today.

Households that haven't received instructions or have misplaced their letter can:

- go to [census.abs.gov.au](https://census.abs.gov.au), select 'Start the Census' and choose the 'Get a Census Number' option
- order a paper form from our website or by calling **1800 512 441**.

## How people can get help to complete

We understand that some people will need assistance to complete the Census. This is particularly relevant in areas where face-to-face support is not possible due to COVID restrictions.

The health and safety of the community and our staff will continue to be our highest priority. We're closely monitoring the developing situation across multiple states and territories and will adapt our approach to suit local circumstances.

There are [resources available online](#) to help you support your community to complete the Census. Here is a short [newsletter article](#) you may like to share with your members.

There is also a range of contact-free [supports available](#) including:

- [online videos and tutorials](#)
- information on [social media](#)
- our [call centre](#).

Again, my thanks for helping us make sure everyone in Australia is counted in the 2021 Census.

Tony Grubb  
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*The Australian Bureau of Statistics respectfully acknowledges the traditional custodians of country throughout Australia and recognises their continuing connection to land, waters and community. We pay our respects to them and their cultures, and Elders, both past and present.*

