

Media release
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WA's Wirraka Maya Health Service leads the way in providing better patient care

An Aboriginal community health service in Western Australia has produced record results in the use of technology to ensure better connected care for local patients.

Senior Medical Officer at Wirraka Maya Health Service in Port Hedland, WA, Dr Yolande Knight said: "We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records.

"We find it helpful because a lot of our patients are transient, moving from one region to another, so it can be difficult to get their comprehensive files.

"We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices and providers. Equally, we can upload and share what we've done, so when the patient attends elsewhere, their record is current and available to other practitioners.

"We can also see what scripts were dispensed. It's invaluable that PathWest results are automatically available. This helped us a lot with recent COVID-19 test results, where at times it was quicker to see the result on the patient's record than to join the phone queue to get the result."

Over 2020, the Wirraka Maya Health Service uploaded the ninth highest number of Shared Health Summaries in Western Australia – this is a summary of a patient's key health information, and the highest number of Event Summaries in the state - this is a summary of a key consultation to My Health Record. Also, the health service has viewed more uploaded documents than any other primary care provider in Western Australia.

Australian Digital Health Agency Consumer Advocate, Aboriginal and Torres Strait Islander Champion and Co-Chair of the Agency's Reconciliation Working Group and national Medicines Safety Program, Steve Renouf, congratulated Wirraka Maya for its commitment to digital health.

"It's great to see an Aboriginal-controlled health service leading the way in achieving outstanding results in the use of digital technology," he said.

For the full story: [WA's Wirraka Maya Health Service leads the way in providing better patient care | Australian Digital Health Agency](#)

Digital Health Media



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