



The Hon Stuart Robert MP
Minister for the National Disability Insurance Scheme
Minister for Government Services

MEDIA RELEASE

Friday, 19 February 2021

Get ready for your vaccination: link your digital government services

The Morrison Government is encouraging Australians to get ready for their COVID-19 vaccination by linking their digital government services, particularly their myGov and Medicare accounts. The call to link digital services follows the announcement that the Australian Immunisation Register (AIR) will be the record for all vaccinations for Australians and that record will form the basis of the vaccination certificate that all Australians will be able to use, including visa holders.

The AIR has undergone significant upgrades in preparation for COVID-19 vaccine rollout. The AIR already allows you to see your recorded immunisations through myGov or the Medicare Express Plus app through an ‘immunisation history statement’. Almost 5.5 million immunisation history statements were securely accessed by individuals between October 2019 and August 2020. Your immunisation history statement will record your COVID-19 vaccinations.

Minister for Government Services Stuart Robert encouraged all Australians to link their myGov and Medicare online services today to ensure they can access proof they have had a COVID-19 vaccination, quickly and easily.

‘The Morrison Government is getting on with the vaccine rollout so we’re asking Australians to be vaccination-ready and link their digital services today,’ Minister Robert said.

‘Services Australia has been putting in the work to ensure government services are simple, respectful, transparent and helpful – so we have supercharged myGov and we have state-of-the art cybersecurity in place to protect the Australian Immunisation Register.’

‘Linking your myGov and Medicare digital accounts is a simple step you can take right now that will help you and your family be ready for a vaccinated Australia.’

Data from Services Australia indicates there are currently 19.7 million active myGov Accounts with 9.9 million linked to Medicare. Since 30 June 2020, on average 150,000 new myGov accounts have been created and linked to a member service each month and 92,000 myGov accounts have been linked to Medicare each month.

If you already have your Medicare account linked in myGov, make sure you check your contact details are up to date.

[ENDS]

Media contact: Minister Robert’s office – (02) 6277 7200

Key information

The easiest way to get a Medicare online account, is through myGov at my.gov.au

1. sign in to myGov, select 'Link a service'
2. enter your Medicare card number and details to confirm your identity

By taking these steps, you'll be able to easily access your immunisation history online.

How to get your Immunisation history statement with your Medicare online account

1. sign in to myGov and select **Medicare**
2. on the Immunisation history tile, select **View statement**
3. select your name and then **View your statement**

With your Medicare app you can,

1. open your app
2. select **Immunisation history** from Services
3. select your name and then select **View history Statement**

If you can't get your immunisation history statement online or need help, call 1800 653 809. Services Australia staff can support anyone who hasn't used these digital services before. They're easy and convenient to use. We also encourage Australians with elderly family members to help them to get set up with our digital services.

You can find online guides to help you link Medicare to myGov here:

<https://www.servicesaustralia.gov.au/individuals/online-help/medicare/link-medicare-mygov-your-medicare-card>

If you need help with your myGov Account, the myGov helpdesk is 132 307. It is open from Monday to Friday 7am to 10pm and Saturday and Sunday 10am to 5pm

Additional resources

Medicare online account help - Link Medicare to myGov with your Medicare card -

<https://www.servicesaustralia.gov.au/individuals/online-help/medicare/link-medicare-mygov-your-medicare-card>

How to link a member service to myGov using an existing online account -

<https://www.youtube.com/watch?v=5BmpXhZLB2k&edufilter=NULL>

How to link a service to myGov without an online account -

<https://www.youtube.com/watch?v=Agq74JsvDyc&edufilter=NULL>

How to link Medicare to myGov

Not enrolled in Medicare yet? Go to servicesaustralia.gov.au/enrolmedicare

1

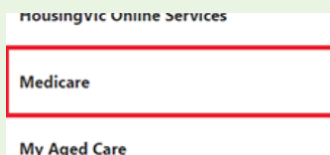
Sign in to myGov at my.gov.au



Choose 'Services' from the top menu



Pick 'Medicare' from the list of services

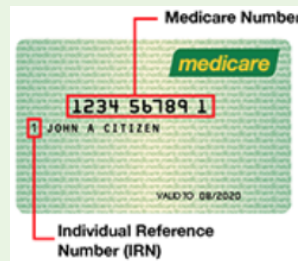


2

Select 'I'm listed on a Medicare card'



Enter your Medicare card number, Individual Reference Number and details to confirm your identity



3

So we can match the correct Medicare record to your myGov account, we'll ask some questions about details given to Medicare in the past.

These may be:

Your Medicare card expiry date

Your last Drs appointment

Your banking details recorded in Medicare



You've now linked Medicare to your myGov account!
For privacy, remember to sign out when you're finished.

servicesaustralia.gov.au/medicareguides